



[Aoellc.com](http://Aoellc.com)

### **3CX Offers Easy Installation & Management**

It is time to replace your company's outdated PBX today with [3CX](#). This solution makes management and installation easy.

#### **Installation & Configuration is simple with 3CX:**

- Our easy integration process with pre-configured templates. Leading [SIP Trunk providers](#)
- Tap into automatic configuration with Plug & Play Interoperability of IP Phones and gateways.
- Stop interop issues with 3CX trusted [IP Phones](#)
- Top notch security features such as global IP blacklist and automatic updates
- Deploy in the Cloud or on-premise on Windows, Linux, MiniPC or Raspberry Pi!

#### **With our modern, intuitive management console you can:**

- Create, edit and delete extensions and DIDs
- Upgrade IP Phone firmware
- Revision & reboot IP Phones remotely
- Import or delete all contacts at once
- Perform server-side [CRM integrations](#)

### **Deploy either On-premise or in the Cloud: The best choice for you**

With 3CX, the deployment of your PBX is straightforward and flexible. You can choose to run 3CX in the cloud (in your cloud account) or on-premise and keep complete control of your data.

#### **Cloud Deployment**

- Use the [PBX Express](#) tool to deploy your free Cloud PBX, in minutes

- Select from many mainstream cloud providers such as Google, Microsoft Azure, Amazon Web Services, Amazon Lightsail and many more
- Get your free Standard license now!

### **What is On-premise Deployment?**

- Deploy on an existing Windows or Linux machine
- Deploy on a [MiniPC Appliance](#) or [Raspberry Pi!](#)
- Virtualize and segregate on Hyper-V, VMware or KVM

### **We offer Security & Backup**

3CX sets the standard for quality VoIP security. 3CX offers inbuilt security and has been exclusively developed to protect your PBX system from attacks.

- Increased secure web server configuration
- Automatic detection & blacklisting of SIP Attack tools
- Global IP Blacklist automatically updated for participating PBXs
- Traffic to 3CX apps is encrypted via the 3CX Tunnel
- Voice traffic is encrypted via SRTP
- Automatic generation and management of SSL certs
- Revolutionary VoIP Security with A+ rating from SSL lab
- Automatic Failover for instant backup
- Encryption between browser and the website ensured via HTTPS
- Limit access to 3CX management console based on IP

### **Save Money**

Your ongoing [telco cost savings](#) will be reduced significantly as will the cost of buying, expanding and maintaining your PBX while using 3CX.

- Decrease your Phone Bill by up to 80%
- Licensing based on number of simultaneous calls and not extensions
- Avoid per extension licensing and pay per PBX instead
- Make free inter-office calls and branch calls
- Use prominent SIP trunks to reduce outbound call charges
- Reduce travel expenses with integrated web conferencing

- Eliminate 800 number phone bills with [WebRTC](#) integration
- Use International DIDs & IP Telephony so customers can call in at competitive rates

### **Available Apps & Features**

You can take your extension everywhere with 3CX. Apps for softphone for Windows, Android and iOS, WebRTC softphone and clientless web conferencing, you will certainly be kept in the loop, at any location. Customers can immediately reach you from your website with the [3CX Live Chat & Talk plugin](#).

### **Access 3CX apps on your [Android / iOS Device](#)**

- Use your extension from anywhere
- Benefit from free VoIP calls with your smartphone
- Save battery life with “PUSH” notifications
- Connect all apps simultaneously via SIP Forking
- Enjoy the most progressive Android & iOS VoIP apps in the UC market
- Benefit from integrated features such as status, web conferencing, instant messaging

### **Easy to Use with [Windows Softphone](#)**

- Initiate IP Phone calls from your desktop with CTI mode
- Work remotely from anywhere
- Easily view the status of your colleagues
- Use the Receptionist view to administer calls, then drag and drop calls for a swift call transfer
- Launch calls directly from your CRM; integrate seamlessly with MS Exchange, Microsoft Outlook or Internal Phonebook
- Automatically obtain reports on customer and agent activities
- Includes Wallboard and Q-Manager view

### **User-friendly WebRTC [Softphone](#)**

- Multifunctional web app with inclusive UC features
- Make calls straight from the browser or easily control calls on your IP phone or smartphone
- Integrated WebRTC technology resulting in reduced bandwidth usage
- Web Client extension for Chrome and Edge

### **[3CX Live Chat & Talk](#): The future of Customer Communications**

- Allow customers to chat, call or meet with you directly from your website
- Completely free for you and your customers - no additional subscriptions or charges
- Real-time communication from your website integrated with your PBX

- Easy to configure in a few simple steps!

### **Integrated Video Conferencing**

- Free for up to 250 participants
- Unlimited users regardless of edition
- Initiate a conference with one single click
- Dial-in to meetings by phone
- Correlated operability between VoIP and video
- Bandwidth Management and Control
- Remote control assistance for quick & easy troubleshooting - plugin/extension free screen sharing
- Pre-upload PDFs before meetings
- Easy to use polling tool for feedback

### **This is the next Generation of Call Center features**

With the 3CX PRO and all Enterprise editions, you have access to advanced call center features bundled at no additional cost. Increase your sales, deepen your savings, boost productivity and offer support with 3CX's [contact center](#) technology.

- Call Center Reporting – user activity, team queue, SLA and [more](#)
- Queue Strategies and real-time statistics – round robin, hunt by threes and more
- Barge in, listen-in and whisper to agents' calls
- CRM integration with popular CRMs – Salesforce, Office 365, Freshdesk and more
- [3CX CRM API](#) to develop your own CRM integration
- [Live Chat & Talk](#) with your website visitors and offer real-time support

